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| Jeffrey **Brittingham** | 25 Main Street, Apartment 1  High Bridge, New Jersey, 08829  908-442-3112  jeff.brittingham@protonmail.com |

# Skills

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| * Attention to detail. * Knowledgeable in history and political science. * Works well on a diverse team. * Certified firefighter and emergency medical technician; trained in basic life support. * Experience with database management using Postgre SQL. | * Experience in software quality assurance testing with Azure DevOps team services. * Experience in providing technical support to customers through an online portal. * Proficient with Microsoft Word, Excel, PowerPoint, and Azure DevOps. * Experience with Adobe Photoshop Lightroom. |

# Experience

## Volunteer Firefighter/Emergency Medical Technician

## Lebanon Township Fire Department, Lebanon Township, New Jersey

### october 2018 – Present

Volunteer member of the local fire and rescue squad. Responsibilities include responding to emergency calls, fighting fires, providing effective medical care to critically ill and injured patients, writing patient care reports, and general facility and equipment maintenance duties. I am also active in planning and running community education and outreach events.

Address: 532 West Hill Road, Glen Gardner, NJ 08826

## Quality Assurance Engineer and Tech Support Specialist

## BSDI, Califon, New Jersey

### June 2014 – present

Conduct quality assurance tests for new software releases and provide technical support for clients through both phone and email. Responsibilities include responding to tech support requests, conducting regression testing, creating bug reports, verifying that known bugs have been addressed, and tracking the status of hundreds of items in both Azure DevOps, and BSDI’s Help Desk interface. I also help fine-tune the user interface of new releases by identifying elements of the interface that are misleading or difficult to use. This job occasionally requires work in Adobe Photoshop Lightroom to edit photos that will be included in upcoming software releases.

Address: 440 County Road 513, Califon NJ, 07830

## Volunteer

## Patrick Henry Village, Heidelberg, Germany

### September 2017 – december 2017

Assisted in the operation of a day care center for the children of refugees in Germany. Ran activities for children including sports, arts and crafts, and coloring. Conducted basic language and math education. Had to overcome language barriers in order to communicate with both children and parents.

Address: Grasweg, Heidelberg, Baden-Württemberg, Germany 69124

## Crew Member

## Student Conservation Association, Flemington, New Jersey

### June 2012 – august 2013

Assisted in building and maintaining hiking trails in state and national parks. Responsibilities included clearing foliage, moving soil, creating steps out of stone and wood, etc.

Address: 1020 Route 31, Lebanon, NJ 08833

# Education

## High School Diploma

## Voorhees High School, Glen Gardner, NJ

### august 2009 – june 2013

Address: 256 County Road 513, Glen Gardner, NJ 08826

## Bachelor’s Degree in International Studies

## The College of New Jersey, Ewing, NJ

### August 2013 – May 2018

Also awarded a minor in Psychology. Studied abroad for a semester in Heidelberg, Germany.

Address: 2000 Pennington Road, Ewing, NJ, 08628